



National
Operational
Guidance

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Introduction

This 'context guidance' has been developed to assist fire and rescue services in identifying hazards and implementing control measures at operational incidents where utility or fuel supplies might need to be managed or controlled.

The guidance deals with utility or fuel supplies at operational incidents, from the point of generation or production through to the point of supply to the customer.

Because of similarities in the production, storage and distribution of utilities, this guidance also covers generic hazards for the fuel industry. However, in accordance with the structure of the National Operational Guidance framework, any hazards relating to specific fuel types will be dealt with in the guidance for hazardous materials.

This guidance does not deal with fire and rescue service operations such as incident command, fires and firefighting, performing rescues or environmental protection; other National Operational Guidance deals with those activities.

This guidance is supported by [supplementary information](#) that provides further detail on individual subject areas.



Risk management plan

Each fire and rescue authority must develop their strategic direction through their risk management plan. To determine the extent of their firefighting capability, strategic managers will consider their statutory duties and the foreseeable risk within their area.

Work to identify risk and prepare operational plans should consider all stakeholders, including local emergency planning groups and the fire and rescue service risk management plan.



services

Fire and rescue services are responsible, under legislation and regulations, for developing policies and procedures and to provide information, instruction, training and supervision to their personnel about foreseeable hazards and the control measures used to mitigate the risks arising from those hazards.

This guidance sets out to provide fire and rescue services with sufficient knowledge about the potential hazards their personnel could encounter when attending incidents. Fire and rescue service should ensure their policies, procedure and training covers all of the hazards and controls contained within this guidance.